

# FAQ

---



**Q: Will there be late fees on library materials?**

A: No, we will not be charging late fees on any of our library materials while we are closed. All due dates for items that are checked out to you have been automatically extended until April 17.

**Q: What should we do with the library materials that we have checked out?**

A: Please keep items you have checked out until we reopen.

**Q: What if I had a book on hold that I didn't get to pick up?**

A: Don't worry, we will be keeping your holds until we reopen. All holds will stay on our shelf for you to pick up when we reopen.

**Q: When will you reopen?**

A: This is a fluid situation and we want to reopen as soon as it is safe to do so. As of March 16, we are hoping to reopen on April 8, but that could change. Please visit our website and social media sites for the latest updates.

**Q: Will library programs be rescheduled?**

A: It will depend on the program. We will know more once we reopen.

**Q: What online services does the library offer?**

A: We offer many online resources that patrons can access from home. We will be posting about these resources on social media, but you can also go ahead and find them on our website.

# FAQ (CONTINUED)

---

Q: What if I have a question that isn't listed here?

A: Please feel free to message us on Facebook or Instagram. We will try to get back to you as soon as possible.

**This information is subject to change as the situation evolves.**

**Thank you for your patience during this situation.**

**Stay safe and healthy!**